



# Volunteer Impact Report

Fiscal Year 2023







## Greetings Habitat Greater SF Volunteer,

As I reflect over the last year and all we've been able to accomplish together, I am truly grateful to have you as a Habitat Greater San Francisco volunteer. While I write this, a dedicated volunteer is sitting here with me in the office, busy on a project, one of several he has completed on our behalf in more than a year. Kenway chose to focus some of his free time on us. He has volunteered over 200 hours at our eight-home development on Amber Drive, at the office throughout his summer, and now in week-long spurts throughout his last year of high school. In the fall, he will be off to college, taking with him wishes of goodwill from an organization that has grown to love his presence.

Volunteers, like Kenway and like you, who give their time and talent to our mission give us hope. Our work isn't always easy, but knowing that you have our back helps spur us forward. This past year, you helped us: build eight homes in San Francisco, finish construction on two homes in Bolinas, prep playhouses that help us raise money and awareness about affordable homeownership, and perform critical home repairs so seniors can continue aging in place. Together, we strive to make access to homeownership more equitable in our Bay Area communities. For your valued partnership in this mission, we thank you.

Looking forward into 2024, we are thrilled to continue our collaboration with our volunteers as we complete critical repairs for dozens of homeowners across our region. We will soon start work on two homes in Bolinas, adding to the 16 existing Habitat homes in Marin. Calculated in our work plans is your reliable presence, knowing that you will answer our call when the work begins.

Thank you for being part of the Habitat Greater San Francisco family.

With gratitude,

Belinda Sullivan  
Volunteer Services Manager



# FY 2023 Volunteer Year in Review

Over the course of fiscal year 2023, **1,997 volunteers** gave **23,882 hours of their time**.

Volunteers increased Habitat GSF’s capacity by the equivalent of **11 full time members of staff!**



### Playhouses

550 volunteers built 77 playhouses, raising \$168,000 towards our affordable homeownership mission.



### Volunteer Groups

94 organizations of different types: corporate, civic, faith, and academic, volunteered to help build new homes, make repairs for existing homeowners, and build playhouses for local daycares in the community.



### Community Canvassing

74 Canvassing Volunteers gave 261 hours to reach out to 5,000 homes and increase awareness about critical repair services for low income homeowners.

FY23 volunteer hours given by	Hours	Full Time Equivalent (FTE)	Volunteers
<b>The community</b> including area residents, families, students, corporate employees, civic leaders, faith congregations and special interest groups	18,656	8.96	1,893
<b>Homeowner candidates</b> and their friends and family who help them fulfill their sweat equity requirement	3,135	1.5	104
<b>The young adults of Success Centers</b> who worked to gain experience in the construction field	2,091	1	6
<b>Totals</b>	23,882	11.46	2,003

Value of Volunteer Hours	
Value of Volunteer Hours @ 30.56/hr (CA)	\$729,834
Percentage of \$31,743,068 FY23 Budget	2%

Value of Volunteer Time derived from Habitat GSF Financial Statements and created by using an average hourly rate based on a variation in skills and standard costs and benefits.



Average NPS Score

The Net Promoter Score (NPS) is a scoring tool used by companies to help measure customer satisfaction. The number represents the customer’s likelihood of recommending a product or experience to their friends and colleagues. The scale used is –100 to 100, with Habitat Greater San Francisco’s score of 85 sitting in the Excellent range of 70-100.





# Volunteer Honor Roll

Thank you to the generous volunteers below who showed extraordinary commitment to our worksites during our fiscal year 2023 (July 1, 2022—June 30, 2023).

<b>1000+ Hours</b>	Tianlee Chu	Chuck Martin	<b>3+ shifts</b>	Erick Osterloh
Lee Cheng	Jino Chung	Amelia McGreal	Hami Abdi	Bill Prince
<b>500-999 Hours</b>	Alissa Cooperman	Mia Messinger	Aaron Aziz	Sessie Rahman
Robert Siederer	Isabella Cortesi	Yohann Moraes	Anvitha Bloor	Elizabeth Ann Ramiro
<b>250-499 hours</b>	Julie Daggett	Aaron Ng	Gilberto Chavez	Jenna Reynolds
Rae Ellen Davis	Julien Dean	Jamie Nicolson	Sachinder Chawla	Eric Sandoval
Ted von Glahn	James DeMartini	Stephanie Noble	Junior Cifuentes	Chris Shipley
Kenway Jiang	Jaroslava Dockalova	David Olson	Darion Constantino	John Squire
Steven Shapiro	Will Doyle	Matthew Orozco	Luca Dickinson	Brian Sternberger
Dave Tetzlaff	Makenzie Eggert	Michael Pavlov	Jackson Doell	Mary Ulrich
Tony Woo	Chris Eldredge	Christine Peters	Michael Fabel	Evan Weaver
<b>100-249 hours</b>	Scott Elrod	Kurt Peterson	Calin Fintzi	Colin Weinschenker
Roslyn Axtell	Ricardo Flores	James Polarek	Brett Gottula	Alex Winter
Michael Dea	Lucas Forsyth-Cubas	James Ponton	Alyssa Heminger	Reanna Yadao
Nathan Guan	Robert Foster	Oliver Raber	Kayla Hollister	Genna Yarkin
Leslie Lim	Samuel Gavit	Sultonbek	Matt Holmstrom	Zac Zedlitz
Jon Ng	Mia Getz	Rahimhodjayev	Vincent Kaniewski	
John Tastor	Ryan Grochol	Betsy Ray	Jongje Kim	
<b>25-99 hours</b>	Saia Halatoa	Kirsty Reid	Aleksandr Kuznecov	
Clemence Arnoud	Cecelia Hammond	William Schier	Karina Larrea	
Brian Black	Mya Hidy	Melissa Schweizer	Adam Lee	
Nick Bollo	Robert Hollister	Kate Skinner	Marci Leong	
Sharon Brannen	Curtis Jew	Stian Soerhus	Nick Lieberman	
Johnathan Brewer	Anthony Jin	Jacqueline Soriano	Jose Barrios Lopez	
Tyler Brown	Nikhil Kumar	Michal Usowicz	Jerzeuelle Mallari	
Todd Brown	Kristianna Ledesma	Tara Verner	Patricia McBrayer	
Margaret Dyer	Jaden Lee	Alexis Verner	Maggie Men	
Chamberlain	John Lillie	Wyatt Waters	Andrew Menzel	
Jacinto Chen	Dan Love	Tyler Wong	Alexandra Mizenin	
Stephanie Chin	Paul Lum	Michael Wu	Kathleen Murray	
	MJ Magnano	Linda De Young	Kaitleya Nelson	
	Hudson Mar		Graham O'Brien	

Note: Habitat for Humanity Greater San Francisco endeavors to ensure that these lists are accurate and complete. Please reach out to [volunteer@habitatgsf.org](mailto:volunteer@habitatgsf.org) for any corrections.

# Volunteer Groups

Academy of Art	Gay 4 Good	Samsara
AEA Growth Management LP	GIC Real Estate, Inc.	San Francisco State University
Affiliated Engineers, Inc.	Gilead Sciences, Inc	- American Society of Civil
Allscripts Inc	Glumac	Engineers Students
Armanino	Goodwin Procter LLP	SB Energy Corp
ASCE at SFSU	Greenberg Traurig LLP	Shartsis Friese LLP
Asian Real Estate Association of	Greystar	Signature Bank
America	Grosvenor	Skyline Construction
AvalonBay Communities Inc	GS Diller Subsidiary, LLC	St. Aidan’s Episcopal Church
Bailard Inc	Gunderson Dettmer Stough	Stanford Student Affairs
Bank of America	Villeneuve Franklin & Hachigian,	St. John’s Presbyterian Church
BayOne Solutions, Inc.	LLP	Suffolk Construction
Bethany United Methodist	Habitat Young Professionals	Summit Shasta High School
Church	Harvard Club Of San Francisco	Sunstone Partners
Bloomberg, LP	Hermes of Paris	Sutro Biopharma
BNBuilders, Inc.	Hollins Consulting Inc	Target
Boys Team Charity	Hudson Pacific Properties, Inc.	Thornton Tomasetti
California Society of Health	Invesco Real Estate	Tidewater Capital
Systems Pharmacists Golden	JP Morgan Chase	TMG Partners
Gate Chapter	Kepler Group LLC	Turner & Townsend Inc
Canva	KKR & Co - Kohlberg Kravis	Uber
Canvas SF	Roberts & Co - San Francisco	Unison
Carmel Partners	Kohlberg Kravis Roberts & Co.	United States Coast Guard - San
Cisco Meraki	KPMG	Francisco Sector
Cisco Systems	Mattress Firm, Inc.	Unusual Ventures
City National Bank	Natera, Inc.	USF Business Law Legal Scholars
Clark Construction Group, LLC	Nokia Growth Partners (NGP	Vanbarton Group LLC
Clark Pest Control Inc	Capital)	Waypoint Church San Mateo
Clearway Energy Group LLC	Pamakid Runners	Wells Fargo Bank
Coast Guard Air Station San	Parabola Labs Inc	Whiteside Management
Francisco	Paradigm	Young Men’s Service League
Compass	PMA Consultants	Peninsula Chapter
CRA International Inc	Prologis	Young Men’s Service League
CSAA Insurance Group	Rockhill Management	Crystal Springs
Cytokinetics, Inc.	Sacred Heart Cathedral	Zillow Group Inc.
DocuSign	Preparatory	
First Republic Bank	Salesforce	





*Thank you, volunteers!*



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