



Habitat
for Humanity®
Greater San Francisco

Volunteer Impact Report

Fiscal Year 2022





Greetings Habitat Volunteer,

At the end of each volunteer shift, Habitat for Humanity Greater San Francisco sends out a survey that asks volunteers about their volunteer experience. While almost half of our respondents talk about the construction work and task learning, almost 60% talk about the wonderful experiences they had working alongside the Habitat crew, the Habitat homeowners, and their fellow volunteers. The social experience is what stands out for most of our amazing volunteers. Besides “learn,” “meet” was the word most used in their responses.

This need to “meet” became more pronounced during the pandemic. Deemed an essential service, Habitat Greater San Francisco was able to keep our volunteers involved after putting safety protocols in place. Despite the mandatory masks, volunteer smiles came through because they enjoyed the thing they value most – community. The community that they:



Meet when they sign up to volunteer.



Help create while they frame and hammer nails.



Build with staff while they work as a team.



Join to help because people need affordable homes.

While there are many passionate Habitat Greater San Francisco volunteers who deserve to be honored, we hope that you see yourself in the volunteers celebrated in this FY22 Volunteer Impact Report. **We could not do it without you!**

With immense gratitude,

Maureen Sedonaen
CEO

Belinda Sullivan
Volunteer Services Manager

Volunteer Involvement

Volunteer supported projects between July 2021–July 2022:



New Construction

Volunteers worked almost 15,000 volunteer hours in new construction to get our Daly City and Redwood City projects wrapped up. Currently, a total of 26 families now live in these recently finished homes and eight more will start their sweat equity soon and work alongside volunteers and staff at Diamond Heights in San Francisco.



Home Preservation

Habitat GSF volunteers gave a total of 358 hours to ensure the completion of three home repairs in East Palo Alto and the readying of one home bought back for resale to a new Habitat GSF homeowner in South San Francisco.



Community Gardens

Habitat volunteers gave 1,653 hours to Bridgeview Community Garden, City of Dreams, Florence Fang Community Farm, Northridge CommUNITY Garden, Old Gallinas, and Quesada Garden Initiative. They helped see through the completion of four San Francisco Community Challenge Grant projects that provided community gardens partners with special site enhancements which allowed them to expand their programming in the community.



Playhouse Build

In FY22, the Playhouse Build program hosted 21 sponsored build events attended by 306 corporate volunteers who spent almost a thousand hours building 38 playhouses donated to community organizations. None of these builds would have been possible without the 35 Playhouse Prep and Event volunteers who gave 1875 hours to prepare playhouse parts and support staff at these team-building events.

Volunteers also helped with:

Affinity Builds

Women's Build, Build with Pride, All Faiths Build, and National Volunteer Week Service Build were targeted volunteer opportunities held at our San Francisco construction site. We also conducted our first Faith Playhouse Build in Marin County.

Habitat Young Professionals

A group of professionals ages 21-40 who support Habitat GSF's mission through volunteering and fundraising.

Outreach

Outreach Volunteers contacted homeowners in support of Habitat special initiatives.

Reviewing Applications

Homeowner loan reviews by bank employees ensured Habitat's qualification calculation by reviewing approved households' application files.

Research

Volunteers helped remotely by doing online research on specific topics.

Language translation

Volunteers provided expertise in Spanish, Cantonese and Vietnamese to help create culturally relevant collateral and presentations.





Planning your involvement in 2023

The coming year will bring you a wealth of volunteer opportunities!

New Construction Our eight townhomes in Diamond Heights, San Francisco are expected to finish up by mid-2023. Help us get across the finish line! Starting in 2023, come help ready two homes in Bolinas, Marin County. Work alongside homeowner candidates performing sweat equity to complete the grounds where two pre-fabricated houses now sit. The scope of work will include decks, fencing and landscaping. Come out to support these families as they work towards their dreams!

Home Preservation projects will be scheduled throughout the year where small groups are needed to make critical repairs to homes occupied by low-income San Francisco residents. Additionally, Habitat GSF will be refurbishing homes sold back to the organization by homeowners who have recently decided to downsize and retire. If short term projects are your thing, please contact us at volunteer@habitatgsf.org.

Playhouse Build engages employee groups in a half-day team building activity, led by Habitat GSF staff and volunteers. Their corporate sponsorship supports our mission and the playhouses they complete are donated to community organizations. If you're interested in helping prep materials at our new warehouse in the Bayview or assisting with builds, please contact volunteer@habitatgsf.org.

Canvassing volunteers will walk in targeted neighborhoods with Habitat GSF staff to help spread the word about low-cost home repairs offered through our Home Preservation program. Hang informational door hangers while getting your steps in and deepening your knowledge of the many diverse communities of San Francisco.

Our Volunteer Community

Alissa

“There is nothing I love more than building,” said Ali, expressing the passion she feels for her work at Habitat and her pursuit of a Civil Engineering PHD at Stanford University. After experiencing a build event with Dykes with Drills, she decided to stay involved by joining the crew as a regular volunteer to continue building six new townhomes in Daly City. In the midst of the pandemic, the work she did alongside Habitat crew and volunteers became a very important outlet for her.

“

I'm glad to work with people like our foreman, Mike and regulars like Bob and Sharon. They provided me a loving and supportive community during a down moment in my life. Everyone is positive and treated as an equal.

”



Check out our calendar or sign up for our volunteer newsletter for the latest news!

[habitatgsf.org/volunteer](https://www.habitatgsf.org/volunteer)



Ted

As someone who built his professional life in the health care industry, construction was foreign to Ted until he put on a hardhat and started swinging the hammer building new Habitat homes in Novato in 2015. He never turned back. It's been nearly 8 years since his first volunteer shift and he has contributed over 500 volunteer hours to three new home construction builds which yielded nearly 20 Habitat homes. He has also participated in dozens of Habitat-led repairs for low-income homeowners. Beyond the work, he values the connection he gets from working alongside our staff and other volunteers.

“**The social aspect is very enjoyable and it’s definitely a team sport. You’re working on tasks that usually require many hands and it’s fun to work together and to meet people that clearly have shared values and interests.**”

David

When David was selected to be a Habitat Homeowner, he already knew that he needed to contribute 500 hours of volunteer time to build his home. Still, David did occasionally find volunteering to fulfill his sweat equity grueling, especially carrying solar panels up to the rooftop of the 6-story Redwood City building where he now lives. Other times, work was a little lighter when he helped prepare playhouse parts and assist with builds. In everything he did, he learned many useful skills that helped him develop his confidence. “I learned that I’m able to do more repairs than I thought,” David remarked, “They just require time and patience.” For David, what made volunteering enjoyable and fulfilling for him were the connections he was building along the way.



“**My experience allowed me to form my community even before moving into my new home. While doing sweat equity, I got to know my future neighbors while I worked alongside them.**”





Rae Ellen

Rae Ellen first got involved with Habitat GSF at the 2021 Women Build in Daly City. She has since added other projects to her volunteer resume – new construction at our current Diamond Heights project, home repair, and Playhouse Build. The Habitat community is what inspires her: “I’ve met the most amazing people. People from various walks of life working together. We learn one another’s life stories.”

“

I look forward to my dedicated day at Habitat. Since I only work at the site one day a week, I see considerable progress every time I’m there. It is deeply satisfying to witness not just new housing going up, but neighborhoods being revitalized. As an SF native, the character and vitality of our neighborhoods is personal.

”

Jino

Jino Chung learned about volunteering with Habitat out of his need to accumulate community service hours to fulfil his high school requirements. He was eager to find service opportunities that matched his athletic interests. The new home construction program offered him just that. He’s supported all types of efforts at our 8-home construction project in Diamond Heights, San Francisco, but what makes Jino stand out is the way he works with other volunteers. As the national champion rower on the Marin Rowing Association Crew, he sees volunteering similar to team sports that require the commitment of the group to succeed, and his leadership and support of other volunteers as well as our construction staff has helped propel this project forward.



“

I really enjoy being able to work on building a wall and then seeing that wall get lifted.

”



Impact in Numbers

FY22 volunteer hours given by	Hours	Full Time Equivalent (FTE)	Unique Volunteers
The community including area residents, families, students, corporate employees, civic leaders, faith congregations and special interest groups	13,068	6.28	1,394
Homeowner candidates and their friends and family who help them fulfill their sweat equity requirement	10,995	5.29	138
The young adults of Success Centers who worked to gain experience in the construction field	5,570	2.68	9
Total volunteer hours	29,633	14.25	1541

83

Average NPS Score

The Net Promoter Score (NPS) is a scoring tool used by companies to help measure customer satisfaction. The number represents the customer's likelihood of recommending a product or experience to their friends and colleagues. The scale used is -100 to 100, with Habitat Greater San Francisco's score of 83 sitting in the Excellent range of 70-100.



In FY 2022, volunteers increased Habitat GSF's capacity by providing the equivalent of an additional 14 full-time staff to our workforce.

Value of Volunteer Hours

Independent Sector
Value of Volunteer Hours @ 35.56/hr (CA) \$1,053,749

Percentage of \$16,120,872 FY22 Budget 7%

In FY22, volunteers provided the equivalent of an additional 7% to Habitat GSF's budget.

Volunteer Honor Roll

Thank you to the generous volunteers below who showed extraordinary commitment to our worksites during July 1, 2021—June 30, 2022.

501–1000 Hours

Lee Cheng
Robert Siederer

251–500 Hours

Larry Benjamin
Stevan Bradley

101–250 Hours

Rae Ellen Davis
Jolinda Decad
Jim Edwards
Jon Ng
Aaron Ng
John Tastor
Ted von Glahn

25–100 Hours

Emma Alaimo
Sean Barron
Sharon Brannen
Kyle Bricker

Stephanie Chin

Tianlee Chu

Olivia Clarkin

Alissa Cooperman

Linda De Young

Will Doyle

James Echols

Chris Eldredge

Robert Foster

Elias Goldstein

Alyssa Gresh

Norah Higgins

Norman Hom

Sophie Johnson

Tate Kough

Ezra Lai

James Landis

Wolfgang Liebelt

Leslie Lim

Dan Love

Stephanie Noble

Matthew Nuez

Owen O'Connor

Felix Ortiz de

Montellano

Allan Papa

James Polarek

Jim Ponton

RJ Rafael

Alexander Rapeport

Nina Schmidt

Steven Shapiro

Tim Sheiner

Aidan Stecher

Aaron Stromberg

Waimar Than

Christopher Velarde

Megan Woo

Michael Wu

David Zolezzi

3+ shifts

Myles Allison

Lawrence Alvarez

Gail Avila

Roslyn Axtell

Max Barab

Sophie Barrowman

Carmelita Best

Maddie Bibat

Brock Bisailon

Gus Burke

Abha Chaudhary

Jacinto Chen

Ying Chen

Kyle Chow

John Ciccarelli

Michele Conrad

Kevin Cotter

Jaroslava Dockalova

Dean Dollosso

Michael Fabel

Cecelia Hammond

Lucas Krpata

Audrey Lee

Nick Lieberman

Donald Marsh

Chuck Martin

Thomas McVey

Alex Melgar

Kaitleya Nelson

Ben Rodriguez-

Garcia

Claire Sloan

Anthony Terepo

Colby Waggle

David Wertheimer

Reanna Yadao

Lorena Zamora

Success Centers

We are grateful for the contributions of the young people of Success Centers, a nonprofit job-training program that provide practical on-the-job training experience for participants working towards a career in construction.

Isaiah-Shazzar Allen

Henry Shaw

Chassity Gantt

James Smith

Marcell Gross

Josiah Valdez

Adam Johnson

Kevonte Young

Talitiga Pese

Note: Habitat for Humanity Greater San Francisco endeavors to ensure that these lists are accurate and complete. Please reach out to volunteer@habitatgsf.org for any corrections.

Double your impact!

As a volunteer, you know how impactful Habitat GSF's work is on our community. Together, we completed 26 brand-new homes this year, where Habitat GSF families are creating holiday memories as first-time homeowners! This holiday season, will you make a special gift to help the Habitat GSF community build even more homes in our region? All donations made before 12/31 will be matched, up to \$70,000! DONATE TODAY!



habitatgsf.org/impact

Volunteer Groups

Accel-KKR Company LLC

Apple Inc.

Armanino

Asian Real Estate

Association of America

BanCal Property Management

Bank of the West

Bethany United

Methodist Church

BlackRock

BNI Golden Ideas

Boys Team Charity

Cahill Contractors

California Bank and Trust

Calvary Presbyterian Church

Carmel Partners Inc

Chu and Waters, LLP

Cisco Meraki

Cisco Systems

City National Bank

Construction Industry

Workforce Initiative

Clark Construction Group, LLC

Congregation Rodef Sholom

CSHP Golden Gate Chapter

Cytokinetics, Inc.

Dome Construction

Dropbox

First Presbyterian Church

of San Mateo

First Republic Bank

Gay 4 Good

Gilead Sciences, Inc

GI Partners Private Equity

Good Shepherd

Episcopal Church

Grosvenor Americas

Habitat for Humanity

East Bay Silicon Valley

Habitat Young Professionals

Hillsdale High School

Hillside Church of Marin

Holland & Knight LLP

Hollins Consulting Inc

Home Depot

Home for a Home

Housing Leadership Council

of San Mateo

JP Morgan Chase

Kaiser Permanente

Kerman Morris Architects LLP

Ladera Community Church

LinkedIn

Made Renovation

Marin Covenant Church

Mission Bay

Community Church

Mt. Tamalpais United

Methodist Church

MUFG Union Bank

National Charity League

(NCL) - SF Chapter

Next Insurance

NorCal Columbia Alumni

Pac-12 SAAC

Prologis

Salesforce

Samsara

San Domenico School

San Francisco Police

Academy Chaplains

Slalom Consulting

St. Aidan's Episcopal Church

St. Ignatius College Preparatory

Starwood Capital Group

St John's Presbyterian Church

Sunset Ministry

The Bay School

of San Francisco

The Sobrato Organization

Tishman Speyer

TRG Architecture

+ Interior Design

Uber

UC Berkeley Real Estate

Development + Design

Valley Presbyterian Church

Veritas Investments

Vertex Prediction

WalkMe

Wang Lab - Stanford University

Webcor Builders

Westminster

Presbyterian Church

Yondr Group

Young Men's Service League

Peninsula Chapter

Zumper Inc

